CSR Activities

As business activities expand in scope and markets become increasingly globalized, Mizuho is required to give greater consideration to pro-social, pro-environmental initiatives. We believe our CSR initiatives are essential if we are to coexist with society and ensure mutually sustainable development.

Mizuho sees CSR as an indispensable element for achieving coexistence and sustainable development together with society, and promotes CSR activities while continuing an ongoing dialog with its stakeholders.

We therefore believe it is our intrinsic business responsibility not only to offer quality, leading-edge financial products and services, but also to remain fully aware of our public mission as part of the economic and social infrastructure, facilitating the flow of money and contributing to the healthy and sustainable development of the economy and society in Japan and abroad.

In addition to fulfilling the responsibilities inherent in our core business activities, we will pursue corporate activities that will fulfill our social responsibilities through initiatives associated with our core business.

To this end, we shall specify CSR priorities for the medium to long term, and take concrete steps for its implementation.

We publish CSR REPORT with a view to promoting broader stakeholder understanding of the group's CSR policy and activities.

The report is available on MHFG's website.

http://www.mizuho-fg.co.jp/english/csr/report/index.html

Mizuho's CSR Initiatives

We shall be fully aware of our public role as a financial institution.

We shall adequately fulfill our responsibilities towards the society on which our activities are based.

Through the above, as a global financial group that is trusted by society,

To contribute to the healthy development of society.

To ensure our own sustainable growth as a corporation.

Mizuho's Materiality — A Key Area of CSR

Intrinsic Business Responsibilities

- O Maintain trust and protect depositors.
- Contribute to the healthy and sustainable development of the global economy by working to facilitate financing, and making responsible loans and investments.
- Earn the unwavering trust of customers and society as a whole by faithfully carrying out business activities through sound and appropriate management.

Environmental Initiatives

 Recognizing that restricting and reducing impact on the global environment is a shared challenge, provide financial services in line with environmental policies to prevent global warming, etc. and reduce our own consumption of resources.

Support for Financial Education

O Support financial education for the next generation on whom society's future depends to enable them not only to acquire financial awareness but also to cope with the issues they will face in their daily lives.

Enhance Corporate Governance

 Establish a corporate governance structure capable of earning a reputation for excellence in global financial and capital markets by maintaining fairness and integrity in our corporate activities.

Highly Responsive Communications

 Realize responsive communications with stakeholders by further promoting information disclosure to ensure greater transparency in corporate activities.

CSR Activities

Lectures and Courses for Universities

Senior executive officers and employees of Mizuho who work at the cutting-edge of the finance business also act as instructors at lectures for courses established by Mizuho at Hitotsubashi University, Waseda University, Keio University, the University of Tokyo, Kyoto University and Tokyo Gakugei University.

Practical Financial Education at Elementary and Secondary Schools

Mizuho employees also participate in lessons that use textbooks and glossaries developed through joint research with Tokyo Gakugei University.

Involvement in Reducing the Environmental Burden

Mizuho's business activities impose a burden on the environment through the use of electricity and other sources of energy, and resources such as paper. The group intends to maintain its initiatives on reducing greenhouse gas emissions and conserving resources with a view of contributing to the realization of a low-carbon, recycling-based society.

Mizuho's Targets for the Reduction of Environmental Loads

- O Reduction of greenhouse gas emission (fiscal 2012)
- 20% reduction of greenhouse gas emissions at ten key business sites compared with fiscal 2002 levels
- Paper recycling ratio, green purchasing ratio (paper and stationery) (fiscal 2010)
- Recycling ratio of at least 95% at 10 key business sites
- The group green purchasing ratio (paper and stationery) of at least 85%

Barrier-Free Initiatives

MHBK is promoting multifaceted barrier-free initiatives in the form of the Heartful Project to enable anyone to use its facilities and services easily, regardless of age, gender or disability.

It has brought in experts in universal design to spearhead initiatives in creating barrier-free branches, facilities and equipment, design product pamphlets and websites that are easy to understand, and promote education aimed at improving interaction with customers.

Development of Barrier-Free Facilities (Work completed at 420 manned branches as of September 30, 2007.)



 $^{^{\}star}$ The total does not include branches where these facilities are not required, such as single-story branches.