One MIZUHO

Dear Valued Global CMS Customers

March 14th, 2013

Mizuho Bank, Ltd

New Mizuho Global CMS Release

First of all, we would like to express our sincere appreciation for your using Mizuho Global CMS.

On March 17th 2014 (Monday), responding to our customer's request and recommendation, Mizuho's online-banking "Mizuho Global CMS" will be renewed. Following the upgrade of operating screen, the various features will be gradually introduced and upgraded after the release. This time, we would like to share a part of upgrades as below.

For accessing new Global CMS, no additional paper application is necessary. The current URL, Login ID, Password, Digital Certificate can be continuously used.

■ Renewal of Mizuho Global CMS

Continuous level up
driven by "customer needs"

Upgrading functions (Phase2)

New functions for flexible remittance

Base function improvement (internet mail, workflow etc.)

Upgrading platform (Phase1)

Total renewal of screen design

Reinforcement of the platform with server replacement
Higher degree of usability

Current Mizuho Global CMS Functions/Services

Renewal details of Phase1(March 17th ,2014)* 』

- Improve user experience in visibility and usability by upgrading screen (*X)
- Faster response and Improve reliability with New Server.
- Extend storage period of data
 - · · · Data retention period extends from maximum 3 months to maximum 3 years.
- PDF documents in various reports are available
 - (※) Please find the screen sample as attached.
 New feature of phase2 will be informed in due course.

*Original implementation date was March 10th, 2014 and we held off for another week.

■ Future upgrade

Mizuho will upgrade "Mizuho Global CMS" continuously even after Phase1 release for responding customers' comments and suggestions. "Safer" and "More convenient" features and services are expecting.



■ Requests to the customer with renewal (17th March, 2014)

1. In order to prepare for the release, Mizuho Global CMS will be suspended as follow.

Please note that the system will not be available during suspended period.

Detailed schedule for suspended period will be informed on the Bulletin Board of Mizuho Global CMS.

Please be aware that service screens including top page will change with this renewal.
 URL, Login ID, Password, Digital Certification etc. are not subjected to change after renewal.

 For new top page's image, please see attached.

Services available are different in each branch. Please contact Mizuho office where you contract Mizuho Global CMS.

3. Supported PC environment of new Mizuho Global CMS is as follows. Please confirm PC environment in your company before the release.

(PC environment of Mizuho Global CMS)

os	Windows XP、Windows Vista、Windows 7、Windows 8
Browser	Internet Explorer8~10、Firefox22

Mizuho will continue making efforts to improve our services to meet customer's needs. We look forward to your continued business and supports.

Sincerely,

➤ If you have any questions about user guide, agreement etc., please contact **Mizuho Bank Bangkok Branch** which you contact Mizuho Global CMS.

<Contact> (66)-2638-1259~60 Ext.2401~2406 (English, Japanese, Thai)



^{*}The renewal schedule is subject to change.

^{*}Functions available differ in each branch. For more detail, please contact our branch.

Q & A with renewal

March, 2014

- (Q1) Will Mizuho Global CMS operation screen be changed?
 - [A1] There will be no change for items on Instruction screen but screen design will be totally renewed.
- Q2 Do I have to submit any documents for this renewal?
 - [A2] You do not need to submit any application.
- (Q3) Can current registered users keep using after renewal?
 - [A3] Yes, the registered users will be able to use new Global CMS without any changes.
- (Q4) Can I continue using Digital Certificate and One Time Password Token?
 - [A4] Yes, you will be able to use them without any change.
- (Q5) Will Login Password for Mizuho Global CMS change?
 - [A5] No, it will not change. You can continue using it.
 Please note that some branch may change the password requirement such as minimum length.
 In that case, you will be asked to change Password at the first login to new Global CMS.
- Will the current registered Account Information and Template Information be transferred to new Mizuho Global CMS?
 - [A6] Yes, they will be transferred to new screen.
- Will the current work-in-progress template or instruction be transferred to new Mizuho Global CMS?
 - [A7] Yes, both work-in-progress data and approved data will be transferred.



(Q8) Will an instruction data approved but not sent to bank before March 14th be transferred to new Mizuho Global CMS?

[A8] Yes, the pending transaction will be transferred.

Can I create an instruction with date later than March 17th 2014?

[A9] Yes, you can create instructions with date later than renewal.

(Q10) Will monthly fee of Mizuho Global CMS change?

[A10] No, it will not change.

[Q11] Will the data more than 3 months up to maximum 3 years be available at March 17th 2014?

[A11] The historical data is available up to maximum 3 months on March 17th, 2014. Then the data will gradually be accumulated up to maximum 3 years.

Screen image after renewal ~Login~

[Present]





(After Renewal)

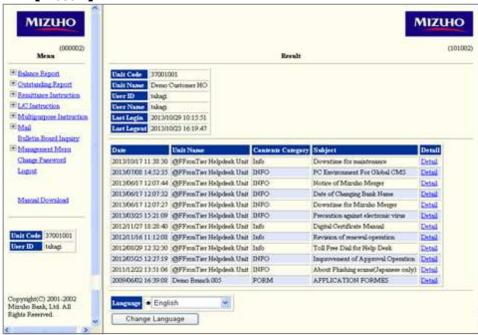




Screen image after renewal

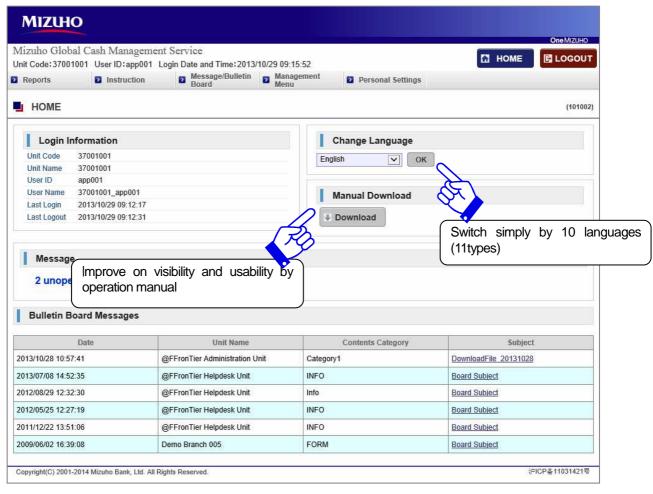
~HOME~





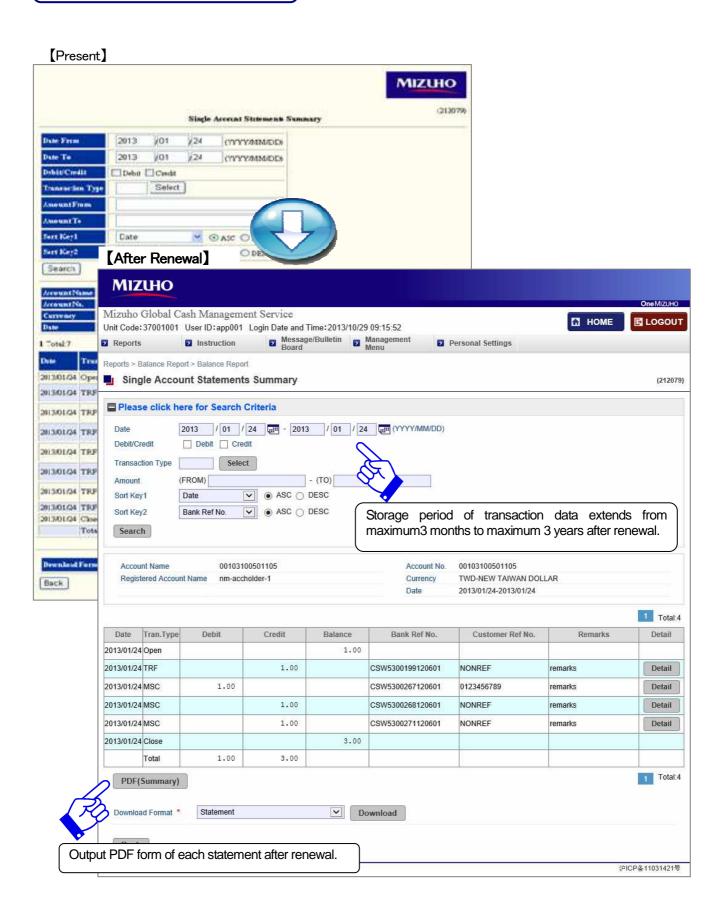


(After Renewal)



Screen image after renewal

~Single Account Statements Summary~

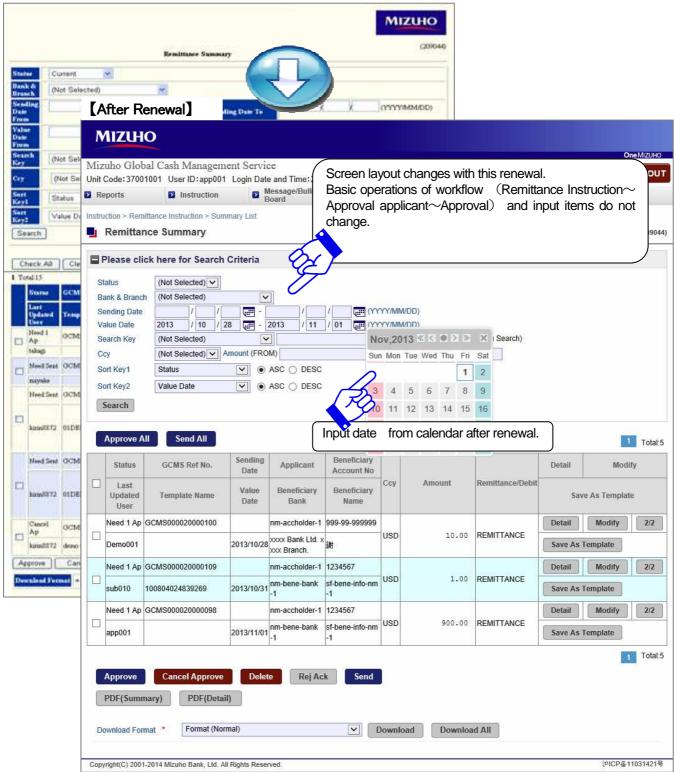




Screen image after renewal

~Remittance Instruction Summary~

(Present)



If there is anything unclear or you have any questions about user guide, please contact **Mizuho**Bank Bangkok Branch which you contact Mizuho Global CMS.

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