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Dear Valued Customers,

We, Mizuho Bank, Ltd., Bangkok Branch, would like to thank you for your continued patronage.

Recently, there have been a rapidly increased number of cybercrime or Internet fraud cases reported by media that many corporations were tricked by the criminals who disguise themselves as vendors and send fraudulent requests to receive payment instruction (the "Cyber Fraud"). As the security of your business is our first priority, we would like to take this opportunity to recommend tips below on how to prevent the Cyber Fraud:

- 1. When you receive any payment instruction from a bank in details that differ from the previous instruction whether in **name of account, account number, country or else**, we would like you to validate such details with your correspondent before proceeding with payment.
- 2. In validating the details with your correspondent, it is highly recommended to contact the contact person through official contact information as specified in the relevant contract.
- 3. In case you would like to confirm the essential details with your correspondent via e-mail, please type in email address of the correspondent manually and do not use "Reply" function in your e-mail to avoid replying email to the fraudeur.

We would like to give you some examples of Cyber Fraud for your awareness as follows:

- 1. The criminals may create a fake payment template which is similar to the original payment template to bill the victim. As a result, such victim may order a payment instruction into the fraudeur's account
- 2. The fraudeur may create an imitated e-mail address with minor misspelling or some replacing of characters with similar looking characters to the original e-mail address of customer's correspondent, for example, instead of *shipping.com*, the criminals may use *shippIng.com* or instead of *a.shipping@mail.com*, the criminals may use *a_shipping@mail.com* to mislead the customers and make deceptive communications.

Without appropriate verification, you may be a victim of Cyber Fraud and may possibly loose a large amount of money to the criminals. Therefore, we would like to recommend our customers to be cautious and conduct the proper checking before confirming any payment.

We would like to thank you for your continuous trust to us and we are looking forward to serving you in the near future.

Sincerely Yours,

Mizuho Bank, Ltd. Bangkok Branch

