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15th Feb 2021

Elimination of Cash Handling Services Over the Counter

Dear Valued Customers,

Firstly, please allow us to express our gratitude for having you as one of our loyal customers.

As part of our digitization initiative and also to align with Bank Negara Malaysia's (BNM) efforts in promoting digitization in banking services, we would like to encourage you to utilize electronic payment system such as "Real-time Electronic Transfer of Funds and Securities System" ("RENTAS") "Interbank GIRO" ("IBG") and / or Real-Time Retail Payments ("RPP"), a payments platform will be able to make or receive payments in a matter of seconds, as an alternative method for physical cash handling over the counter.

We would like to announce that Mizuho Bank Malaysia has decided to eliminate the cash handling services over the counter at our Bank premise **effective on 31st March 2021.**

Mizuho Bank Malaysia provides you with safe and secure electronic banking platform, which is also known as Mizuho Global e-Banking system (MGeB) that supports "RENTAS", "IBG" and "RPP" to help you to keep pace with all your business finance needs, from day to night. It also aims to provide a quick and easy banking experience as you may skip the visit to the Bank and perform the transaction wherever you are.

Electronic payment, which is a more expedient and efficient means of payment, provide the opportunity to improve productivity levels and lower the cost of doing business. The shift to electronic payments is an area in which the quantum leap forward can be made and is essential to the quest to achieve higher economic growth.

Should you need further assistance on the usage of MGeB, please do not hesitate to contact your Relationship Manager.

Thank you for banking with us and we look forward to serving you better.

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