



Mizuho Bank, Ltd.
98 Sathorn Square Office Tower
32nd – 35th Floor, North Sathorn Road
Silom, Bangrak, Bangkok 10500
Thailand
Tel: 66-2-163-2999 Fax: 66-2-200-2600

April 16, 2021

Dear Valued Customer,

Announcement of closing time for Mizuho Bank’s counter service to reduce the risk and our measure during COVID-19 pandemic

We would like to announce the closing time for Mizuho Bank’s counter service in accordance with the guidelines of the Ministry of Public Health and related government agencies from April 16, 2021 onwards until further notice as follows:

Mizuho Bank, Ltd.	Closing Time
Bangkok Branch	3:30 PM
Eastern Seaboard Branch	3:30 PM

To prevent the spread of Covid-19 and increase the customer’s safety and confidence in our service, we also would like to inform to you that if our counter has been visited by the infected person, we will ensure to:

- clean and disinfect all the area;
- have the staff who has direct contacted with the infected person tests for COVID-19 immediately and self-quarantine for the period suggested by the Ministry of Public Health; and
- replace such staff with other staff who has no direct contact for smooth an uninterrupted service.

In this regards, we will ensure to strictly comply with the requirement(s) of the Ministry of Public Health and other relevant preventive measure(s) (if any).

Should you have any queries according to the aforementioned, please do not hesitate to contact our Call Center at +66 2 163 2999 or dedicated Relationship Manager.

Sincerely yours,
Mizuho Bank, Ltd. Bangkok Branch